Import of Excel files to SAS 9.4 does not work

Error message:

`Connection failed. See log for details.`

and

```
ERROR: Connect: Class not registered
ERROR: Error in the LIBNAME statement.
```

Problem: SAS 9.4 is x64 and does not communicate with Office x32.

Solutions:

A: Save your file in another format than xls or xlsx.

If you save your file to csv (comma separated) or text (tab separated) you can use the import function in SAS for those files. For this go to **File -> Save as** in Excel and select the CSV or Text under **Save as type**. Use import in SAS as usual but select **Comma separated values (.csv)** or **Tab delimited file (.txt)**.

B: Install SAS PC Server Files on your computer:

For this you need to have the right to install programs at your computer.

On the page:

http://support.sas.com/downloads/browse.htm?fil=&cat=63

you can download SAS PC Server Files. To do this you need an account which you can easily create there.

After downloading unzip the files and click "Setup". Follow the recommended settings.

Now you can import your Excel files using the Import function, but choose "Microsoft Excel on PC Files Server" as Data Source.

Known problems: When using import for PC Files server it can happen that the import still does not work, e.g. there is a message that proc sql is running, but nothing more is happening. In this case do the following:

1.   Go to Start->Settings->Control Panel
2.   In Control Panel, dubbleclick on "Administrative Tools"

3. In the window "Administrative Tools" dubbleclick on "Services"
4. Look for the service named "SAS PC Files Server" and choose "Stop" . Also choose "Startup Type" as Disabled.